



## Quality Policy Statement

Niscayah Limited is committed to achieving and maintaining a high standard of quality in all aspects of its operation and to continually satisfy the expectations of our customers.

In order to continually meet and improve our quality commitment, Niscayah operates a Quality Management System, which meets the requirements of the ISO 9001:2008 International Standard in conjunction with EN50131 and SR40:2005, EN14001:2004, and OHSAS 18001:2007.

The Quality Management System gives the organisation a focal point for promoting best practice and continuous improvement. The company is committed to effective Quality Management at every level within the business.

Niscayah will ensure in providing and maintaining its service to its customers that:

- The quality policy is upheld and supported by management at all levels
- Staff responsibilities and duties are clearly identified
- Staff are appropriately trained to enable them to undertake their tasks and give appropriate authority within the scope of their responsibilities
- Sufficient resources are provided to facilitate the work
- All appropriate documentation is maintained, controlled and archived
- Periodic audits and reviews of staff and projects work are undertaken to ensure that standards are maintained and opportunities for improvements sought.

The Managing Director, who is supported by his Senior Management in conjunction with the Quality Co-Ordinator, is ultimately responsible for ensuring these policies are understood, implemented and maintained by all employees. In addition, he has ultimate responsibility for compilation, revision and maintenance for this Quality manual and the associated procedures.

Approved: William Tighe

Revision: 7

Date: 12/11/10